



Calling out a rescue helicopter Emergency no. 1414

It is advisable to raise the alarm directly via the emergency number 1414 or the Rega app if the patient can be reached more quickly by helicopter than by any other means.

A rescue helicopter should be called out in the following cases:

- **Rough, inaccessible terrain**
 - The journey to the accident scene is too long for the rescue services
 - Access to or from the accident scene is difficult or impossible
- **Immediate and careful transport to a central hospital is necessary**
 - Suspected back injuries
 - Suspected heart attack
 - Suspected stroke
 - Severe burns
 - Amputations
- **A doctor is needed at the scene of the accident**
 - Fall from a great height
 - Multiple casualties
 - Trapped persons
 - Seriously injured/ill children
 - Difficulty in breathing
- **Avalanche accidents**

Checklist for calling out a rescue helicopter: Emergency number 1414 or Rega app

- **Where did the accident occur?**
 - Give coordinates, e.g. from a GPS receiver, mobile phone
 - Canton, place, locality
 - Prominent landmarks in the vicinity (mountains, buildings, streets, lakes, rivers, etc.)
- **Who can be contacted at the accident scene, and how?**
 - Name and telephone number
- **What happened exactly?**
 - How did the accident happen?
 - What did you see?
- **How many casualties? Injuries?**
 - Number of people involved
 - Nature of their injuries
- **What is the situation at the accident site?**
 - Is it possible to land a helicopter?
 - Are there any obstacles e.g. cables, power lines, antennae?
- **What are the weather conditions at the accident site?**
 - Visibility? Rain/snow? Wind?

Hand signals to the rescue helicopter:



We need help!



We do not need help!

Landing site for the rescue helicopter:

- Size: 25 x 25 metres, free of obstacles (no cables, power lines, etc.)
- Approximately 100 metres away from the accident site
- Remove any loose objects lying around (clothes, rucksacks, sunshades/umbrellas, skis, etc.)
- Kneel down and stay where you are when the helicopter is approaching
- Maintain eye contact with the pilot
- Do not approach the helicopter until the rotor has come to a standstill

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